

TERMS & CONDITIONS OF ENTRY TO THE WILLOW HOUSE LIVE MUSIC EVENTS

These T's & C's may change as and when we are informed by any government changes.

If EVERYONE follows in the spirit of these, everyone will have a great time with much merriment!

My party and I, agree to abide by the following terms and conditions whilst attending: All Live Events at The Willow House.

YOU (the booker) will fully inform all of your party of these Ts&Cs!

A plea of ignorance will not be accepted if we have a dispute with any of your party, with a chance of expulsion.

Your party must at all times follow any CV19 advice regarding social distancing given by the government. For the time period of the Entertainment.

No food or drink not purchased at The Willow House will be allowed to be brought on to the premises or consumed there.

The breaking of any of these terms will be followed with expulsion from the premises. Without any refund.

On correct completion of the EVENT APPLICATION FORM, followed by full payment you will be granted a Table to the size required. If you are a party of ie. 2 you might well be sharing a table with others, who you may or may not know. But in general it is a first come first serve basis.

If you are booking as a group of tables, please let this be known to us, we will try our best to accommodate, to keep them together. BUT BY NO-MEANS IS IT GUARANTEED!

After FULL payment, an email will be sent to your given address. A ticket (or tickets) will be sent. You must ensure that you bring this smart ticket with you, either paper or electronically.

ANY DUPLICATION OF TICKETS WILL NOT BE TOLLERATED, BUT IF THE FIRST OF ANY DUPLICATED TICKETS DOES GAIN ENTRY, ANY DUPLICATES WILL BE REFUSED ENTRY.

< THE ORIGINAL TICKET HOLDER WILL ALSO BE EXCLUDED >

YOU CAN GO TO THE BARS TO BE SERVED OR YOUR TABLES WILL BE SERVED BY A WAITER/WAITRESS, WHO WILL ALSO HAVE OTHER TABLES TO SERVE. SO PLEASE BE PATIENT. THEY WILL BE WITH YOU EVENTUALLY. THEY WILL BE DOING THEIR BEST FOR YOU AND OTHER CUSTOMERS!

ANYONE ABUSING OUR STAFF OR ANY OTHER CUSTOMERS, WILL BE EXPELLED IMMEDIATELY

If members of your party persist in flouting any of our terms and conditions, or House Rules, we will stop the entertainment until they have been expelled from the venue.
If this curtails the event, there will be NO REFUND WHAT'S SO EVER to anybody!

REFUNDS

If the event is cancelled for ANY OTHER reason, other than above, ie bad weather, forced pub closure, etc. Because of the costing of setting up this event, customers will be entitled to a 25% refund. PLEASE BE AWARE OF THIS!

We at the Willow House will be working hard to bring you the Best of what Watton has to offer. We hope everyone in attendance appreciate the hard work that we here have put in to make this EVENT a roaring success, with their patience and understanding in these strange and difficult times.

Please do not forget to support our EVENTS designated charity! V2021-12

All that said, we do wish you have a funtastic time, enjoy yourselves, please be aware of others who might have less or more conservative views of the place we are in.

Be happy.

We wish you all, your good health.

Hosted by:
THE WILLOW HOUSE

V2022-03

